



LearnNow BC Tutoring Services Questions and Answers

➤ What is LearnNow BC?

LearnNow BC (<http://www.LearnNow BC.gov.bc.ca/>) was launched in October 2006 as BC's first virtual school, providing access to distributed learning (DL) courses for students. Aside from providing increased flexibility and choice for students, LearnNow BC also provides extensive online tutoring tools to help students assess their knowledge and prepare for exams.

Previously, these tools were only available to students registered in DL courses. As of January 16, 2007, the tutoring tools will be extended to **all BC students enrolled in Essentials of Math 10, Principles of Math 10, Science 10 and Social Studies 11.**

➤ Why sign-up for online tutoring?

Everyone can use a little extra help in planning and preparing for their exams. The LearnNow BC website provides tutoring for **Essentials of Math 10, Principles of Math 10, Science 10 and Social Studies 11.** Through this tutoring service, a student can access online course content, complete sample tests, view "live" workshops and have their questions answered.

➤ What type of tutoring is available and when is it available?

Tutoring is provided in the following four ways:

- **Online Tutoring** will be available via a chat room Sunday-Thursday, from 7-9 p.m. with **extended hours in the month of January and June 2007** to provide additional support to students during examination periods. This service will be provided using a peer-tutor model, which includes support from a combination of accredited teachers and peer-tutors.
- **"Live" workshops** feature online lessons with accredited teachers for Principles of Math 10, Science 10 and Social Studies 11, followed by online group discussions that include Question & Answer sessions. The scheduled "live" workshop sessions will start at 7:30 p.m. with logins available at 7:15 pm. Check the online schedules for dates.

- **StudyBUZZ** is a diagnostic tool that is available 24/7. It allows students to test themselves, and then provides a diagnosis to advise the student of areas requiring more practice or review.
- **Charged Up For Math / Charged Up for Science:** Students are provided with 24/7 access to sample provincial exam questions. The most complex questions are explained through streaming video clips.

➤ **Why aren't tutoring services offered for other courses?**

LearnNow BC currently provides tutoring services to help students prepare for exams in Essentials of Math 10, Principles of Math 10, Science 10 and Social Studies 11, courses that traditionally require a greater amount of student preparation. Based on the level of student use and the capacity of tutoring services, more courses and/or other services and resources may be considered in the future.

➤ **How do I sign up for online tutoring?**

To sign up for tutoring:

- Enter the 'Student' section of the LearnNow BC website at <http://www.LearnNow BC.gov.bc.ca/>;
- Select 'Tutoring' from the student services section;
- Log in as a student by completing the form to get yourself a user name.
- **You will need your Personal Education Number (PEN)**, which can be found on your report card beneath your "legal name".
- If you cannot find your report card, check with your school office to get your PEN and confirm your legal name.

➤ **Do I have to pay for tutoring services?**

Tutoring services are free of charge for all British Columbia students with a valid Personal Education Number. At present, tutoring is available for Essentials of Math 10, Principles of Math 10, Science 10 and Social Studies 11.

➤ **What is a Personal Education Number?**

All students that attend schools in BC have a Personal Education Number, or PEN. A PEN is a nine-digit number that students will retain throughout their education, even if they change schools or leave and return to school at a later date. This provides easier access to and transfer of a student's records, such as transcripts.

➤ **What else can I find on LearnNow BC?**

LearnNow BC provides a comprehensive list of DL courses provided by schools across the province. On the site you can search for courses like that Grade 12

Physics course you need to graduate or that Grade 11 Art Foundations course that you just can't fit into your schedule, but really want to take.

Other important information can be accessed through the LearnNow BC website, including information on the Graduation Program, Academic Advising, and links to various post-secondary institutions, libraries and more.