



CAREER PROGRAMS

STEP INTO YOUR FUTURE

IT USER SUPPORT

Who to Contact

Your Career Coordinator:

Seaton/ALP/Open Door
Melanie Jorgensen
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Phone: (250) 306-6806

Kalamalka/VSS
Tim Thorpe
Email: tthorpe@sd22.bc.ca
Phone: (250) 549-6921

Fulton/CBSS/vLearn/Crossroads
Debbie Meyer
Email: dmeyer@sd22.bc.ca
Phone: (250) 540-1714

How to get more information and apply

- Contact your Coordinator
- Go to the Career Program's website
<https://sd22.bc.ca/programs-services/careers/>



Grade 12 Students Interested in IT Support

Do you want to know more about career opportunities in IT User Support. This program provides knowledge and skills necessary to service computers and support users of infrastructure and computing technology systems. This training covers a variety of topics including hardware installation and configuration, basic networking, operating systems and help desk techniques. Students study theory of computers systems hardware and software components and develop the practical skills through hands-on training and troubleshooting techniques that address wide ranging issues. Using Network Engineering as a core foundation, students will gain competencies that prepare them for industry recognized credentials to enhance their employability in the industry.

WHAT YOU NEED TO KNOW:

- Free training offered by Okanagan College and SD22
- Attend classes online two evenings per week and hands-on training Saturdays at Okanagan College (Kelowna campus).
- Online material will be presented through Moodle.
- Learn skills related to a variety of careers in the Information Technology sector.
- Taught by industry professionals.
- Gain hands-on skills and receive a micro-credential in IT User Support.

PROGRAM DETAILS:

Program Runs: January to May

Online:

- Tuesday and Thursday Evenings - 5:00 PM to 8:00 PM (Online)
- Saturdays - 9:00 AM to 5:00 PM

Okanagan College Kelowna Campus:

- two classes (9:00 AM to 5:00 PM) per course in person

COURSES:

ITUS 100 - Computer Components and Peripherals

ITUS 110 - Networks and Telecommunications

ITUS 120 - Infrastructure and Computing



Ready to take the first step towards a career, all while you are still in high school?

Contact Your School Career Coordinator Today!

